Some items are excluded from the complimentary service. These promotions are not to be used in conjunction with any other offer and are subject to change without notice. For more reward information please ask the store staff. 外国人の方を対象としたご案内ため、日本の方のご利用はご遠慮ください。
OSAKA STATION CITY Map

OSAKA STATION CITY
This shopping and entertainment complex is one of the biggest in West Japan! And it also is conveniently linked directly to JR Osaka Station! It has everything from department stores and specialty shops to restaurants so you can indulge in shopping, trendy fashion and dining, all in one location. Indeed, It has nine “city center oasis” plazas ready to welcome you. At the South Gate Plaza, the “Water Clock” welcomes you to this must-see hotspot!

1. OSAKA STATION CITY Information Counter (3F)
2. Tourist Service Center (3F)

Tourist Information
Digital signage information

OSAKA STATION CITY In-house

Water Clock (South Gate Plaza 1F)
The American CNN website (CNN.com) chose this as one of 12 of the world’s most beautiful clocks. The seasons unfold in mesmerizing beauty as this “water clock” spouts out its displays— a real treat for everyone.

Hand luggage delivery service
Business hours 9:00 a.m. - 8:00 p.m. Nationwide and overseas delivery possible Same-day baggage delivery possible at hotels in Osaka City/Kansai International Airport. TOKYO BAY: 1 day Same-day shipping / Accepted until 11:00 a.m.

Seven Bank ATM
Overseas cards can be used to withdraw cash in Japanese yen Overseas 7 types of cards accepted • VISA • Master • AMERICAN EXPRESS • JCB • Diners • DISCOVER

Recommended Spots

Yawaragi-no-iwa Garden
A great place to relax - modern garden incorporating traditional Japanese concepts of beauty.

NORTH GATE BUILDING

Train/Tourist Information Osaka
2:00 a.m. - 11:00 p.m.

Rail Pass
1F (ground floor)

JR Osaka Station
1F (ground floor)

Nippon Travel Agency
5T (Osaka branch)

Central Gate (ticket barrier)

SOUTH GATE BUILDING

Support Plaza
Convenience store, Cafe Travel agency, Gift, Cafe, ATM

NORTH GATE BUILDING AREA

OSAKA STATION AREA

EKI MARCHÉ OSAKA
General goods, Grocery store, restaurant, etc.

ALBi (Fashion)
Speciality shops

ALBi (Outdoor)
Speciality shops

UMESAN KOJI
Restaurants, etc.

SOUTH GATE BUILDING AREA

DAIMARU UMEDA
Department store

HOTEL GRANVIA OSAKA
Hotel

UMAIMONO PLAZA
Restaurants

CROST
General goods, fashion, restaurants, drugstore, etc.

Key to Icons

Wi-Fi support
Foreign-language floor map
Credit card settlement
Currency exchange
Credit card settlement
Door-to-door delivery
Tax free
Interpreting
ICOCA accepted

JR Osaka Station
1F (ground floor)

Tourist Information

Foreign currency exchange (NTA)

Business hours
Closed

Business hours
Closed

31 Dec - 2 Jan
LUCUA

LUCUA is loved by fashion-forward men and women who want to keep up with the latest styles and trends. Besides famous apparel brands, this edgy fashion mall has a large variety of cosmetic stores, sundry goods and accessory stores, cafes and restaurants.

Check out the most popular shops here!

BEAMS
LANVIN en Bleu
mercibeaucoup,
atmos
Loft
無印良品
LUSH FRESH
...and more!!

LUCUA DINING
This restaurant floor is suitable for girls lunch/night out, dating or formal events for men and women of all ages.

Business hours
(B1F-9F) 10:00 a.m.-9:00 p.m. (B2F BARCHICA) 11:00 a.m.-12:00 a.m. (B2F LUCUA FOOD HALL) 10:00 a.m.-11:00 p.m. (10F LUCUA DINING) 11:00 a.m.-11:00 p.m. Some stores may have different hours.

URL
(LUCUA) http://www.lucua.jp/lucua/lang/english/  Closed  Irregular Holidays

Scan here for the rewards!!

LUCUA 1100

With a concept of “gap, contrast, and marriage,” this fashion mall offers sophisticated lifestyle choices by unique specialty stores and isetan shops. There is a wide selection of different stores to choose from, including the latest apparel brands, cosmetics, sundry goods and accessories, food and restaurants.

Check out the most popular shops here!

isetan Closet
isetan Cosmetics
EST NATION
FRAPBOIS
THE NORTH FACE
など
JINS
GU
...and more!!

LUCUA FOOD HALL
This floor features a new type of food culture. You can enjoy grocery shopping, light food fare, or a sit down meal at restaurants.

Business hours
(B1F-9F) 10:00 a.m.-9:00 p.m. (B2F BARCHICA) 11:00 a.m.-12:00 a.m. (B2F LUCUA FOOD HALL) 10:00 a.m.-11:00 p.m. (10F LUCUA DINING) 11:00 a.m.-11:00 p.m. Some stores may have different hours.

URL
(LUCUA 1100) http://www.lucua.jp/lucua1100/lang/english  Closed  Irregular Holidays

Scan here for the rewards!!
DAIMARU UMEDA

This department store is directly linked to JR Osaka Station. One of the charms of DAIMARU is that its clothing specialize in different genres, including western clothing, footwear and timepieces. Also, the store has major tenants too, such as TOKUYU HANDS on 10F, 11F and 12F and UNIQLO on the 13F. After shopping, why not enjoy a variety of Japanese and Western foods in the gourmet dining district “BISHOKUKU” on the restaurant floor, open until 11:00 p.m.

Serving sushi without fail for some 120 years, the hand-pressed white sushi rice is the secret to Edokyo-style delights, with fish brought in directly from Tokyo Tsukiji Market to top off the gourmet treats.

CHISANZANMAI

Set up like a hotel buffet, it features Western, Japanese, and Chinese cuisine and wonderful desserts. Enjoyable for everyone.

Noodles made fresh daily at Kumeya have just the right elasticity and go down smooth. Tenzaru udon (cold udon noodles with fried shrimps), tonburi (rice bowl), and all-you-can-eat meat and vegetable shabu-shabu.

Nabeyori (pot dishes) like shabu-shabu served from 5:00 p.m.

Experience fresh off-the-grill flavor with Japanese Black beef steak, hamburger steak and more.

Business hours
10:00 a.m. - 8:30 p.m. (Fri/Sat 8:30 a.m. - 9:00 p.m.)
(Everyday 10F: 8:00 a.m. - 9:00 p.m.)
(14F Restaurant Floor): 11:00 a.m. - 11:00 p.m.
URL
http://www.daimaru.co.jp.mtechtrans.com/umedamise/index.html

HOTEL GRANVIA OSACA

This is a city hotel directly linked to JR OKAYAMA Station. For your convenience there are a variety of rooms from singles to family doubles on the guest floors 21F through 27F. On the restaurant floor you can enjoy a choice of cuisine from Teppanyaki to French. Dining at Hotel Granvia is a joy throughout the year thanks to the outstanding skill of the chefs in creating seasonal delights.

SUPPORT PLAZA

Contains a Convenience store, Café and Travel agency to provide support for everyone’s daily life.

Photos are for illustration only.
UMAIMONO PLAZA

A wide range of delicious food from Japan and different countries around the world will be provided.

[16F] Uosa

[16F] Gen

[16F] Suika KYK

[16F] Osaka Chikuyotei

[16F] A Ran

[16F] Ginza Hageiten

Scan here for the rewards!!

Photos are for illustration only.

EKI MARCHÉ OSAKA

EKI MARCHÉ OSAKA offers some 70 shops, including restaurants and stores carrying deli foods, cosmetics and sundries. We especially recommend Osaka’s specialty “takoyaki” (octopus dumplings) and “kaiten-zushi” (conveyor belt sushi). Restaurants also offer “ramen”, “gyutan” (beef tongue), “motsu-nabe” (hot pot with offal and vegetables), and “Japanese-style pasta”. These shops are popular in Japan and await you too.

HAKATA IKKOUSHA (Hakata ramen)

Kukuru (Takoyaki)

Hakata Motsu-nabe YAMAYA (Countryside Hotpot Dishes)

CONANA (Café & Pasta)

Takoya Dotonbori

Kaiten Zushi GANKO (Sushi)

This is a new type of shop for the Don Quijote chain of roughly 300 discount stores in Japan. Customers can find food, daily goods, basic electronics, brand items, and more at discounted prices. The shop has its own tax-free counter and staff to serve you in English, Chinese, or Korean at all times. Seven currencies are accepted, including US dollars, renminbi, euros, and South Korean won.

Scan here for the rewards!!

Photos are for illustration only.

Business hours: 10:00 a.m. -10:00 p.m. (Some shops keep different hours.)
Closed: Irregular Holidays
URL: http://www.ekimarut.com/en/
OSAKA STATION AREA

ALBi

The shopping center ALBi is just outside the JR Osaka Station Sakurabashi Gate. It has two zones, fashion and outdoors, carrying a wide selection of the latest fashions and popular outdoor brands.

UMESAN KOUJI

Here you will find 17 specialty shops, mostly diners serving dishes like "udon" (Japanese noodles), "okonomiyaki" (savory pancake full of meat or seafood and vegetables) and takoyaki (octopus dumplings).

SOUTH GATE BUILDING AREA

crost.

A shopping street located underground from Osaka Station. There are a large variety of shops, from restaurants to sundry goods stores and drug stores.